

CONTENTS

BSBSMB412 Introduce cloud computing into business operations	1
Assessment for this Unit	4
Section 1: Cloud basics	5
What is cloud computing?	6
Cloud types	7
What do you need to access the cloud?	9
Cloud service models	10
Benefits of cloud computing	12
Cloud computing risks	14
Suitability of cloud solutions	19
Government agencies and the cloud	20
Section 2: Current and future resources	21
Business operations	22
Identifying current computing resources	22
Planning for future computing needs	27
Section 3: Developing a cloud computing business case	32
Writing a business case	33
Identify specific cloud providers	33
Pricing	35
Communication and data collection	37
Talking to cloud service providers	40
Opportunity for trial	41
Devise an exit strategy	41
Seeking approval	41
Section 4: Steps to implementation	43
Developing a plan to introduce cloud computing	44
Implementing cloud services	48
Implementation review	57
Documenting the implementation plan	58
Getting the best out of the cloud	61
Assessment evidence guide	63
Glossary	66
Index	69